

Portrait Care Instructions

Congratulations on your new portrait! I hope it brings you joy for many years to come.

All the materials used in the creation of your pet's portrait are of professional quality and the colors will stay vibrant and true. Despite the long-lasting nature of your pet's portrait, I do not advise hanging the portrait in intense, direct sunlight for long periods of time or leaving it outdoors. I also advise against placing the portrait in a high humidity environment like a bathroom, where steam and moisture could do damage to the wood frame and canvas over time.

Cleaning

Your pet's portrait can be cleaned periodically by wiping the surface and edges down with a damp cloth. Do not use strong chemical cleaners and soaps.

Emergency Care

Avoid leaning pointed and heavy objects (such as picture frames or other canvases) against your pet's portrait. This can create a "pock mark" indentation in the surface of the canvas where it has been stretched out. If this occurs, the damage can usually be remedied by wetting the back of the canvas (the unpainted side) with water where the stretch has occurred. As the water dries, the indentation should disappear. You may need to do this more than once.

Rewetting the back of the canvas can also be done if the piece has lost its taut surface due to humidity changes in your home, moving, etc.

Transporting the Portrait

If you need to transport your pet's portrait you can package it in bubble wrap or foam to protect it from damage. For particularly long moves, I recommend wrapping it in a cotton sheet before applying the plastic bubble wrap, especially if the temperature will fluctuate dramatically (to prevent the plastic from sticking or melting to the surface). Do not use newsprint or other packing materials that could leave ink on or otherwise stain the surface. You can also purchase floating shipping boxes from Cheap Joe's (www.cheapjoes.com).

Storage

Do not store the portrait in an environment that receives intense heat (such as an attic in summertime) as this could cause damage. For long-term storage, be sure to protect the canvas from dust and mites (using cloth and plastic as above).

Feel free to contact me with any questions you may have regarding the care of your pet's portrait.

Enjoy!
Stephanie Lam